

THE POOR LISTENER	THE GOOD LISTENER
1. Is selfish and self-centered	1. Is giving to the speaker by listening carefully
2. Is focused on his own thoughts and feelings while another is speaking	2. Is focused on the speaker and his communication; commits his mind to following the discourse
3. May try to control or dominate the conversation	3. Releases the direction and control of the conversation to God and others
4. May interrupt frequently with his own thoughts or agenda	4. Is attentive; doesn't interrupt to promote his own agenda
5. May not look the speaker in the eye	5. Looks directly at the speaker
6. May be easily distracted by what is going on around him	6. Is not easily distracted and continues to listen attentively
7. May do other things, such as watch TV, read or try to overhear another conversation while the speaker is talking	7. Focuses his attention on the speaker instead of on things he might enjoy doing
8. Isn't interested in learning about the speaker; wants to center conversation on himself	8. Asks questions, not to pry, but to express genuine care and interest for the speaker
9. Is insensitive; lacking love and interest	9. Is compassionate, sensitive, understanding
10. May be competitive	10. Is not competitive
11. May be bored; not interacting with the speaker about the information shared	11. Is not bored; interacts with speaker about information he has shared
12. May not remember what was said because of lack of concentration	12. Remembers what was communicated so he can build continuing interest and involvement
13. Considers himself more important than the speaker	13. Considers the speaker more important than himself

“ Do nothing from selfishness or empty conceit, but with humility of mind let each of you regard one another as more important than himself.”
PHIL. 2:3 NASB